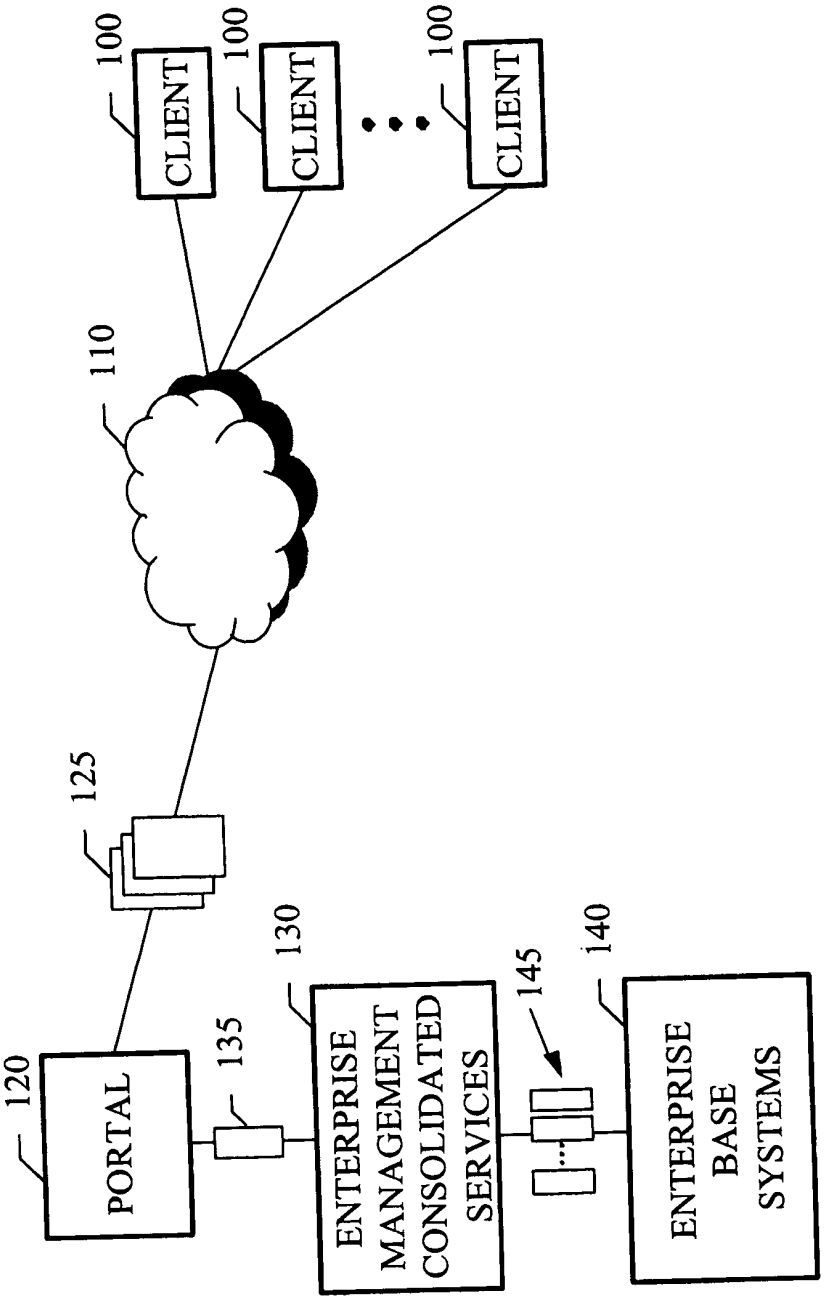

100
CLIENT
100
CLIENT
100
CLIENT
110
125
120
PORTAL
135
130
ENTERPRISE MANAGEMENT CONSOLIDATED SERVICES
145
140
ENTERPRISE BASE SYSTEMS

FIG. 1A

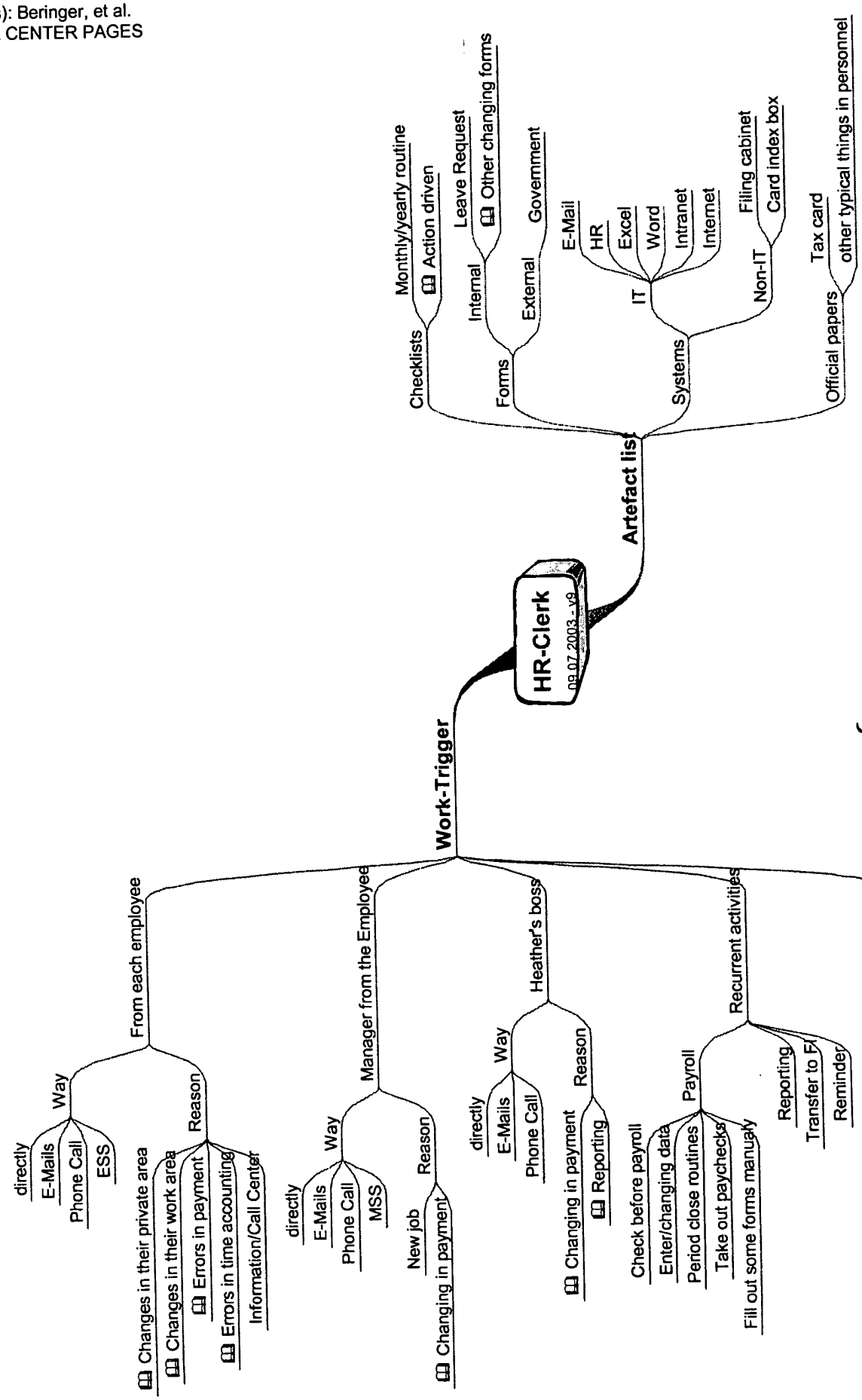

HR-Clerk
09.07.2003 - v9
Work-Trigger
Artefact list
From each employee
Way
directly
E-Mails
Phone Call
ESS
Reason
Changes in their private area
Changes in their work area
Errors in payment
Errors in time accounting
Information/Call Center
Manager from the Employee
Way
directly
E-Mails
Phone Call
MSS
Reason
New job
Changing in payment
Heather's boss
Way
directly
E-Mails
Phone Call
Reason
Changing in payment
Reporting
Recurrent activities
Payroll
Check before payroll
Enter/changing data
Period close routines
Take out paychecks
Fill out some forms manualy
Reporting
Transfer to F
Reminder
Collegues
Checklists
Monthly/yearly routine
Action driven
Forms
Internal
Leave Request
Other changing forms
External
Government
Systems
IT
E-Mail
HR
Excel
Word
Intranet
Internet
Non-IT
Filing cabinet
Card index box
Official papers
Tax card
other typical things in personnel

FIG. 1B

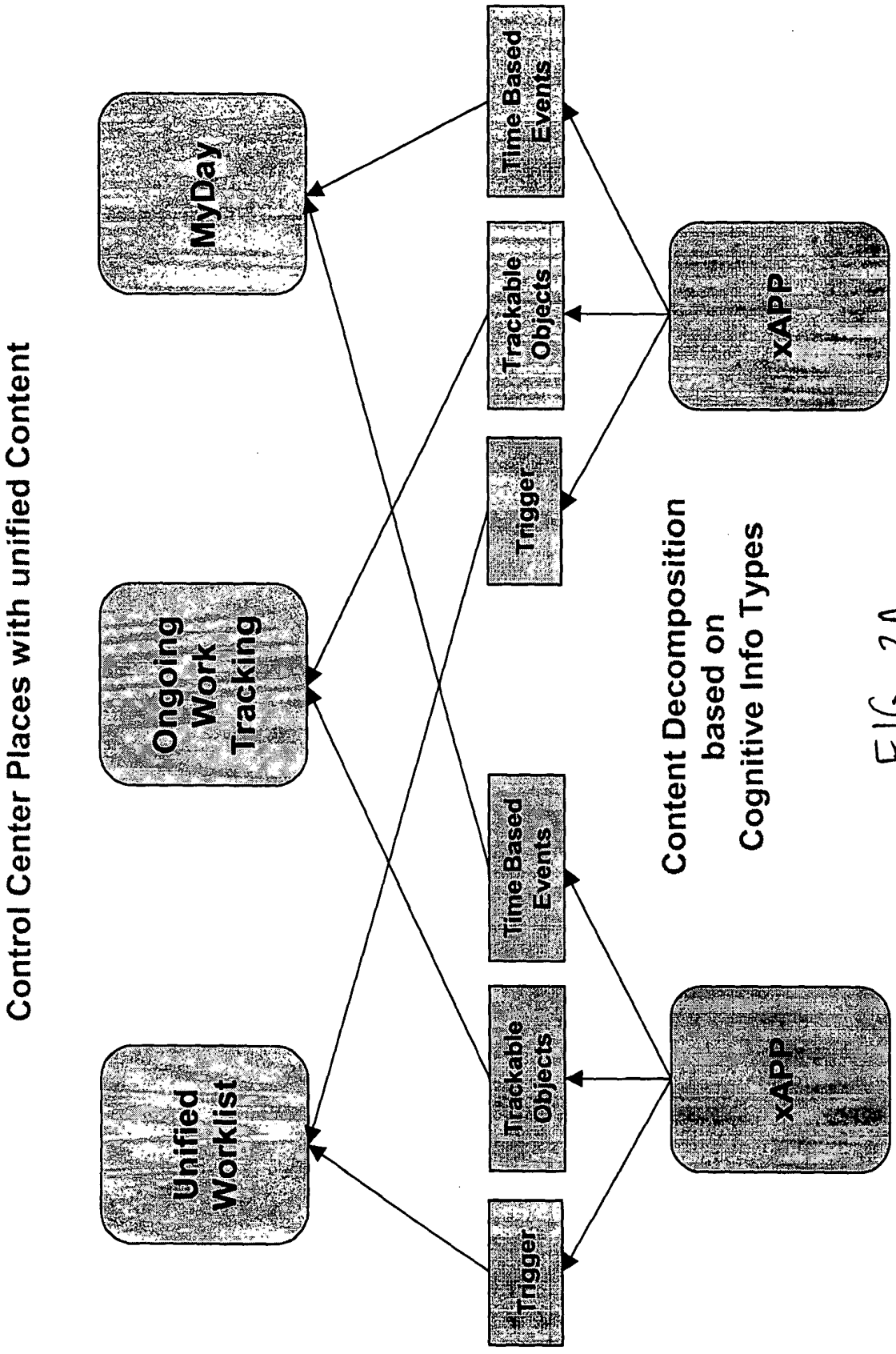
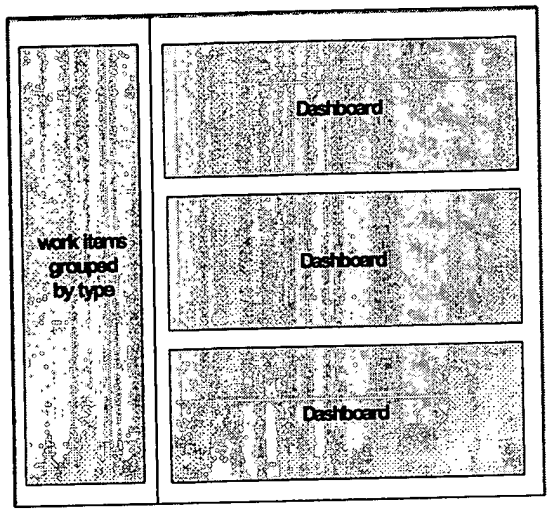
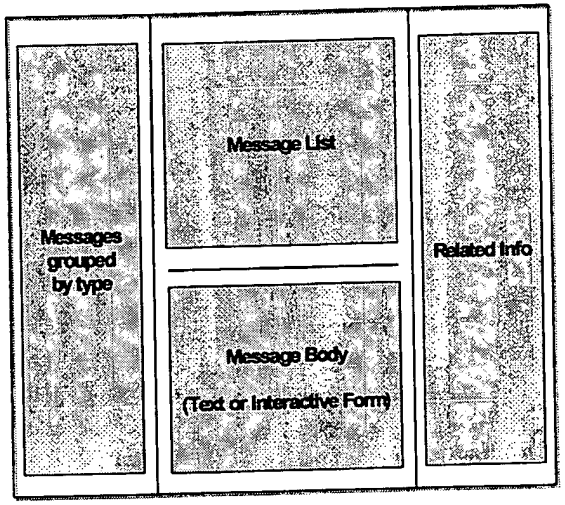

Control Center Places with unified Content
MyDay
Ongoing Work Tracking
Unified Worklist
Time Based Events
Trackable Objects
Trigger
xAPP
Content Decomposition based on Cognitive Info Types
Time Based Events
Trackable Objects
Trigger
xAPP

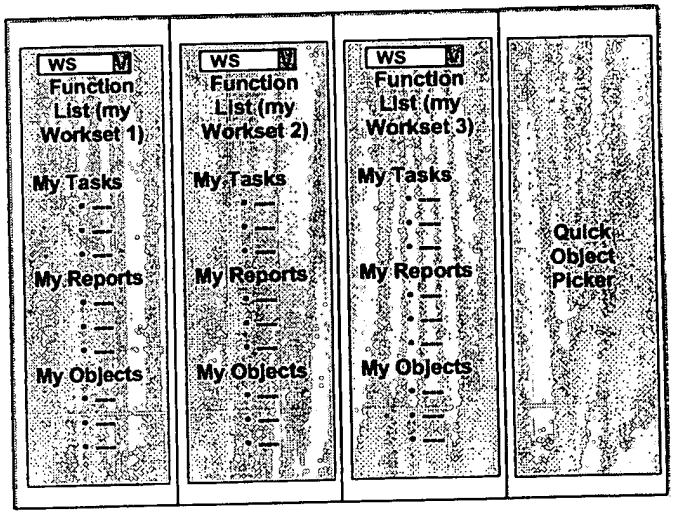
FIG. 2A



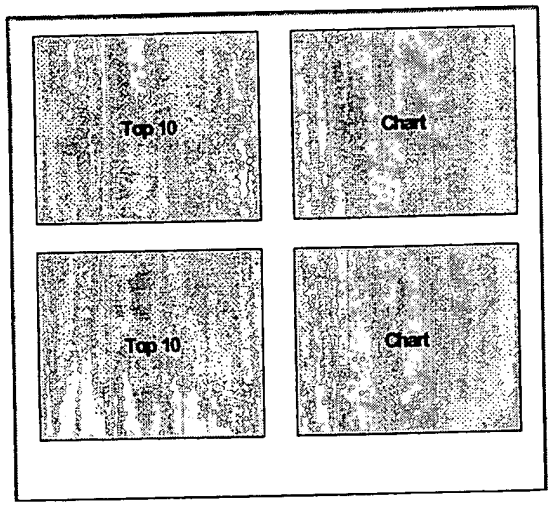
My Ongoing Work



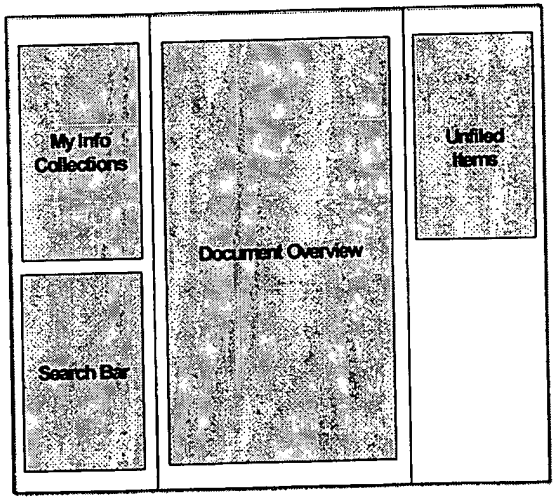
My Messages



Quick Launch



Overview (Cockpit)



My Info

FIG. 2B

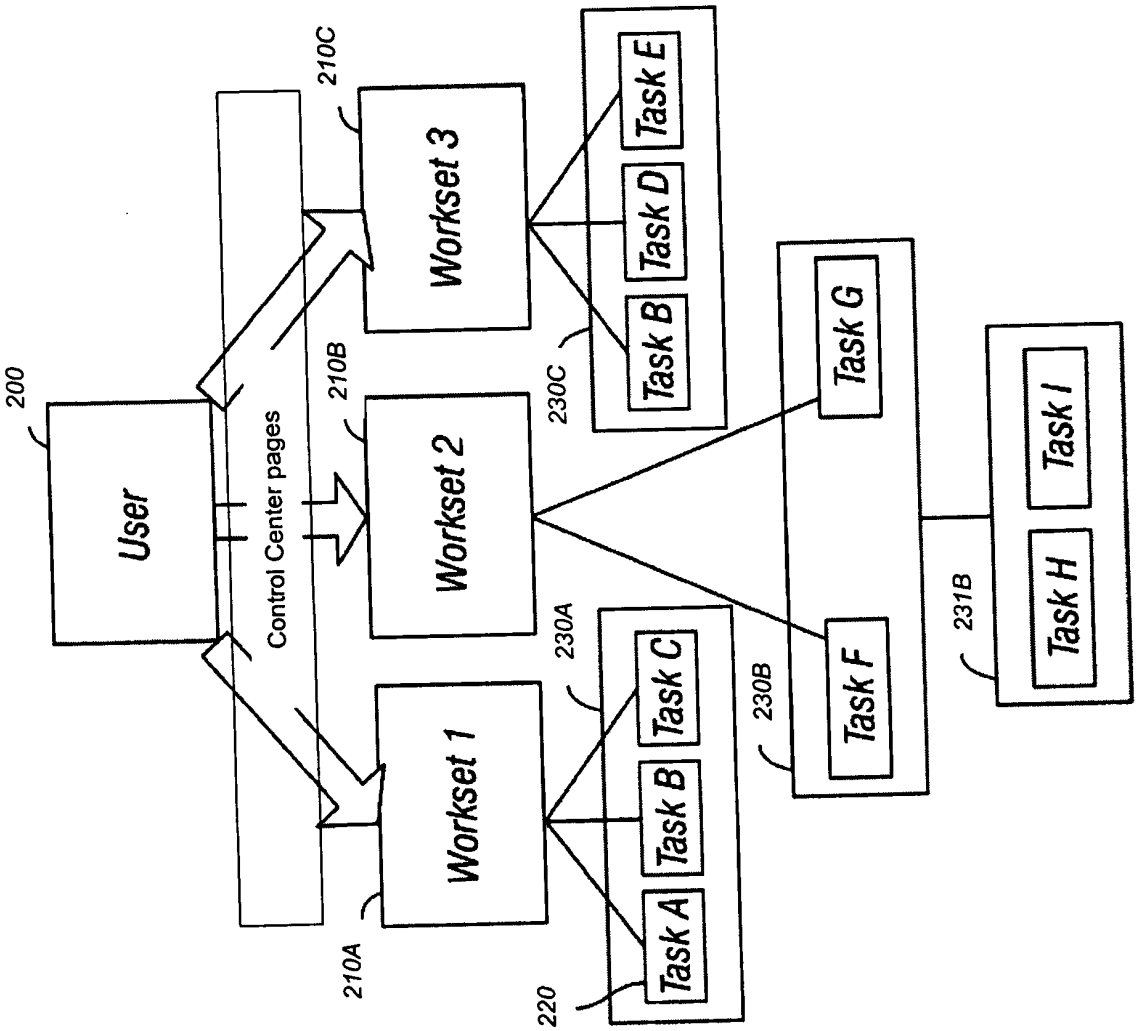

200
User
Control Center pages
210A
Workset 1
210B
Workset 2
210C
Workset 3
220
230A
Task A
Task B
Task C
230B
Task F
Task G
230C
Task B
Task D
Task E
231B
Task H
Task I

FIG. 3

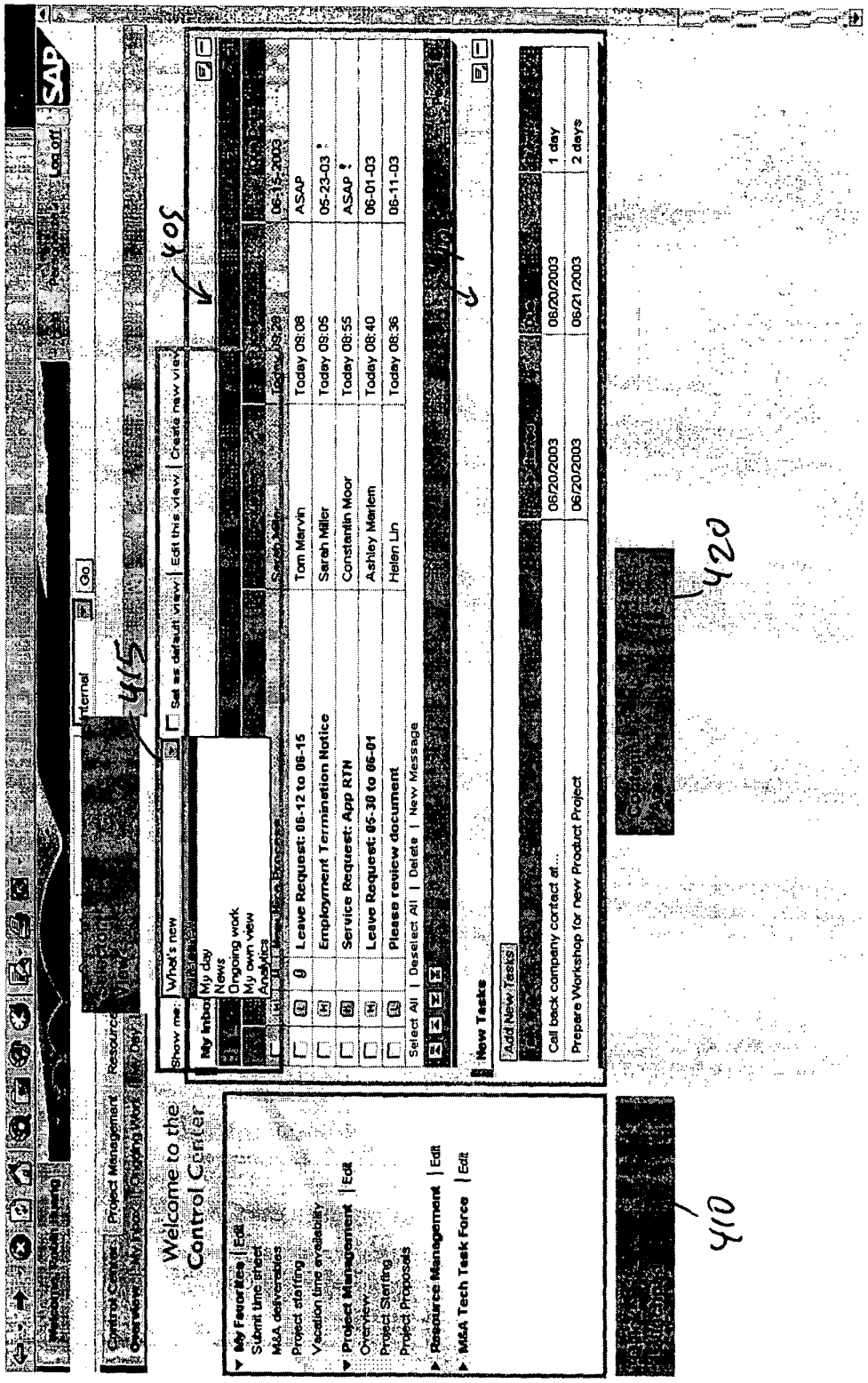

400
405
410
415
420
Welcome to the Control Center
My Favorites | Edit
Submit time sheet
M&A deliverables
Project staffing
Vacation time availability
Project Management | Edit
Overview
Project Starting
Project Proposals
Resource Management | Edit
M&A Tech Task Force | Edit
Show me: What's new
Set as default view | Edit this view | Create new view
My Inbox | My Business Processes
My day
News
Ongoing work
My own view
Analytics
Leave Request: 06-12 to 06-15 | Tom Marvin | Today 09:08 | ASAP
Employment Termination Notice | Sarah Miller | Today 09:05 | 05-23-03 !
Service Request: App RTN | Constantin Moor | Today 08:55 | ASAP !
Leave Request: 05-30 to 06-01 | Ashley Marlem | Today 08:40 | 06-01-03
Please review document | Helen Lin | Today 08:36 | 06-11-03
Select All | Deselect All | Delete | New Message
New Tasks
Add New Tasks
Call back company contact at... | 06/20/2003 | 06/20/2003 | 1 day
Prepare Workshop for new Product Project | 06/20/2003 | 06/21/2003 | 2 days

FIG. 4

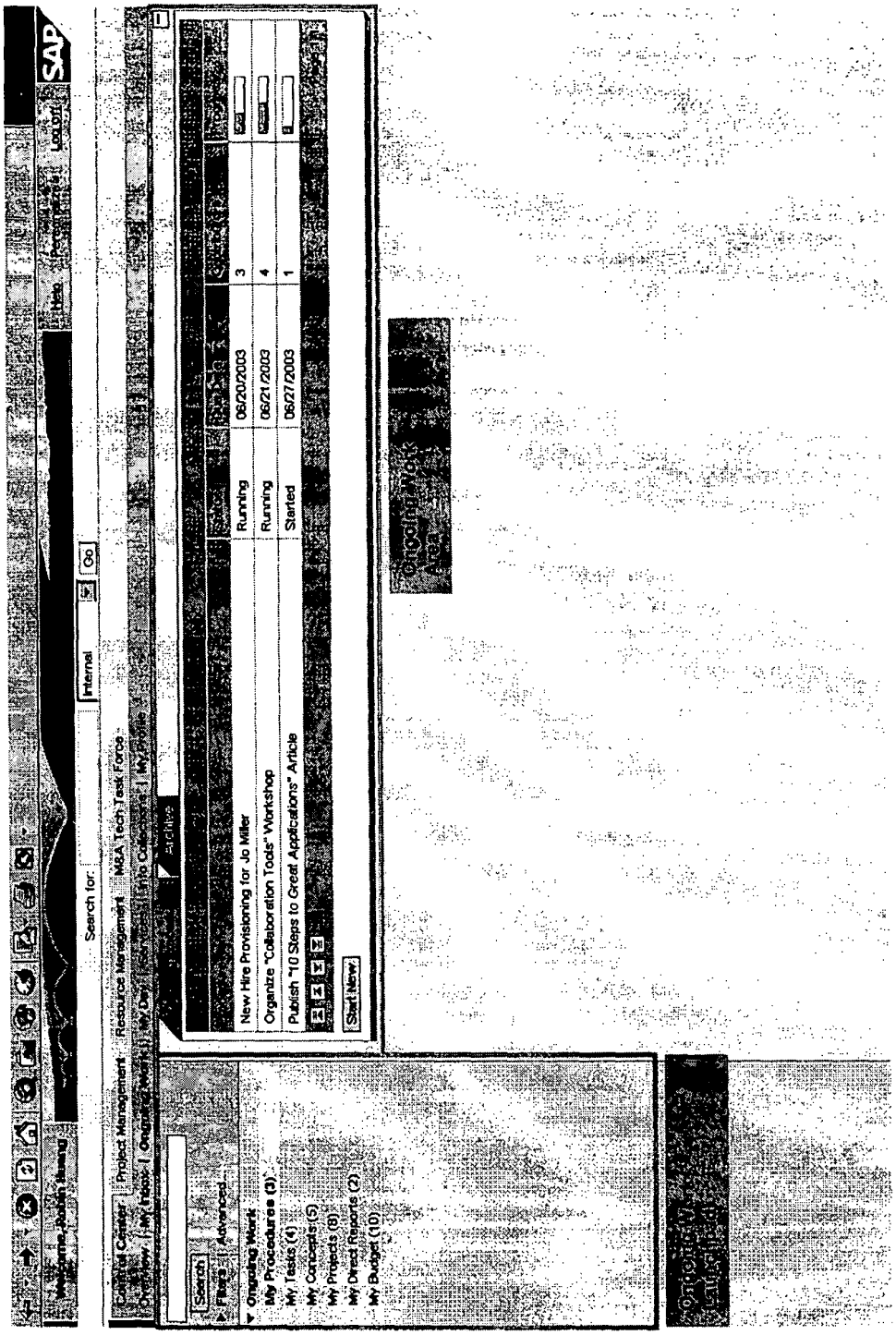

SAP
Search for:
Internal
Go
Control Center
Project Management
Resource Management
M&A Tech Task Force
Search
Find
Advanced
Ongoing Work
My Procedures (3)
My Tasks (4)
My Concepts (5)
My Projects (8)
My Direct Reports (2)
My Budget (10)
New Hire Provisioning for Jo Miller
Running
06/20/2003
3
Organize "Collaboration Tools" Workshop
Running
06/21/2003
4
Publish "10 Steps to Great Applications" Article
Started
06/27/2003
1
Start New
Ongoing Work Area

FIG 5

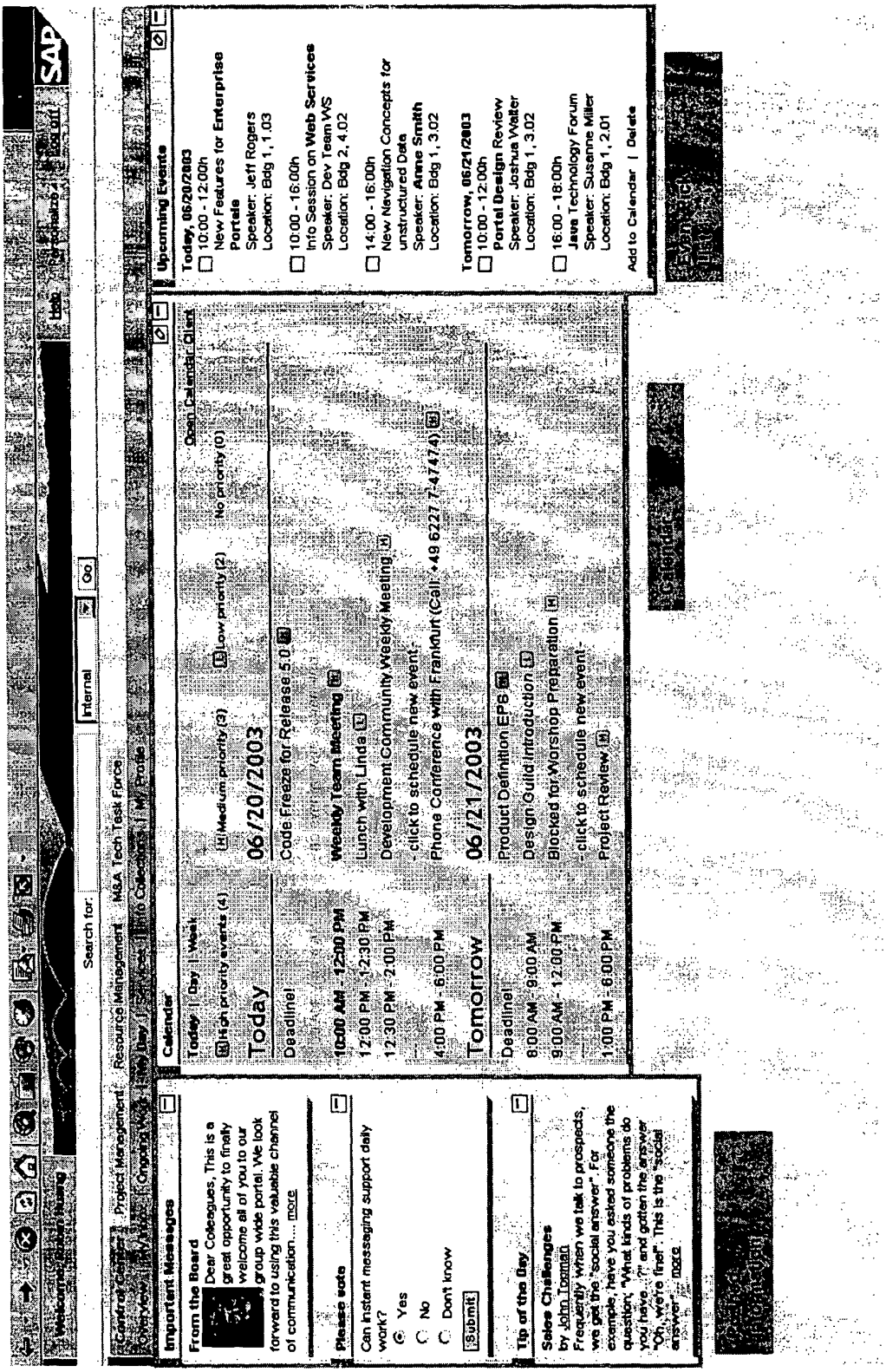

Search for:
Internal
Project Management
Resource Management
M&A Tech Task Force
Important Messages
From the Board
Dear Colleagues, This is a great opportunity to finally welcome all of you to our group wide portal. We look forward to using this valuable channel of communication.... more
Please vote
Can instant messaging support daily work?
Yes
No
Don't know
Submit
Tip of the Day
Sales Challenges
by John Tomlin
Frequently when we talk to prospects, we get the "social answer". For example, have you asked someone the question, "What kinds of problems do you have..." and gotten the answer "Oh, we're fine". This is the "social answer"... more
Calendar
Today | Day | Week
High priority events (4)
Medium priority (3)
Low priority (2)
No priority (0)
Today
06/20/2003
Deadline!
Code Freeze for Release 5.0
10:00 AM - 12:30 PM
12:00 PM - 12:30 PM
Weekly Team Meeting
Lunch with Linda
12:30 PM - 2:00 PM
Development Community Weekly Meeting
4:00 PM - 6:00 PM
click to schedule new event
Phone Conference with Frankfurt (Call +49 6227 7-47474)
Tomorrow
06/21/2003
Deadline!
Product Definition EPB
8:00 AM - 9:00 AM
Design Guild Introduction
9:00 AM - 12:00 PM
Blocked for Workshop Preparation
click to schedule new event
1:00 PM - 6:00 PM
Project Review
Open Calendar: Client
Upcoming Events
Today, 06/20/2003
10:00 - 12:00h
New Features for Enterprise Portals
Speaker: Jeff Rogers
Location: Bdg 1, 1.03
10:00 - 16:00h
Info Session on Web Services
Speaker: Dev Team WS
Location: Bdg 2, 4.02
14:00 - 16:00h
New Navigation Concepts for unstructured Data
Speaker: Anne Smith
Location: Bdg 1, 3.02
Tomorrow, 06/21/2003
10:00 - 12:00h
Portal Design Review
Speaker: Joshua Walter
Location: Bdg 1, 3.02
16:00 - 18:00h
Java Technology Forum
Speaker: Susanne Miller
Location: Bdg 1, 2.01
Add to Calendar | Delete

FIG. 6

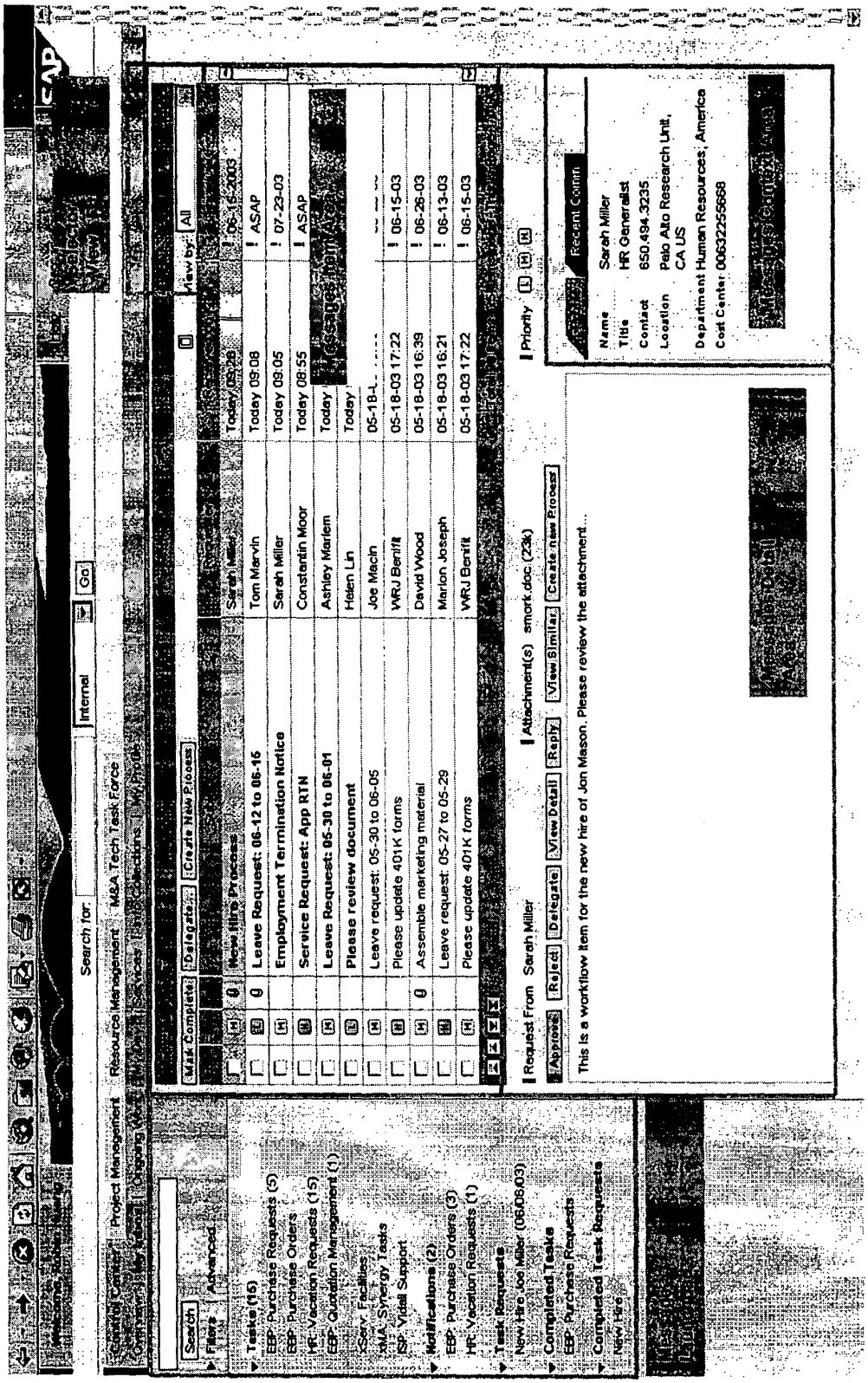

Search for:
Internal
Go
Control Center
Project Management
Resource Management
M&A Tech Task Force
Search
Advanced
Tasks (16)
EBP: Purchase Requests (5)
EBP: Purchase Orders
HR: Vacation Requests (15)
EBP: Quotation Management (1)
Serv. Facilities
M&A: Synergy Tasks
ISP: Yidal Support
Notifications (2)
EBP: Purchase Orders (3)
HR: Vacation Requests (1)
Task Requests
New Hire: Joe Mason (06/06/03)
Completed Tasks
EBP: Purchase Requests
Completed Task Requests
New Hire
Mark Complete
Delegate...
Create New Process
View by: All
New Hire Process
Leave Request: 06-12 to 06-16
Employment Termination Notice
Service Request: App RTN
Leave Request: 05-30 to 06-01
Please review document
Leave request: 05-30 to 06-05
Please update 401K forms
Assemble marketing material
Leave request: 05-27 to 05-29
Please update 401K forms
Tom Marvin
Sarah Miller
Constantin Moor
Ashley Marlem
Helen Lin
Joe Mach
WRJ Benifit
David Wood
Marion Joseph
WRJ Benifit
Today 09:08
Today 09:05
Today 08:55
Today
Today
05-18-L
05-18-03 17:22
05-18-03 16:39
05-18-03 16:21
05-18-03 17:22
06-16-2003
ASAP
07-23-03
ASAP
06-15-03
06-26-03
06-13-03
06-15-03
Request From Sarah Miller
Attachment(s) smark.doc (23k)
Priority
Approve
Reject
Delegate
View Detail
Reply
View Similar
Create New Process
This is a workflow item for the new hire of Jon Mason. Please review the attachment...
Recent Comm
Name Sarah Miller
Title HR Generalist
Contact 650.494.3235
Location Palo Alto Research Unit, CA US
Department Human Resources, America
Cost Center 00632255668

FIG. 7

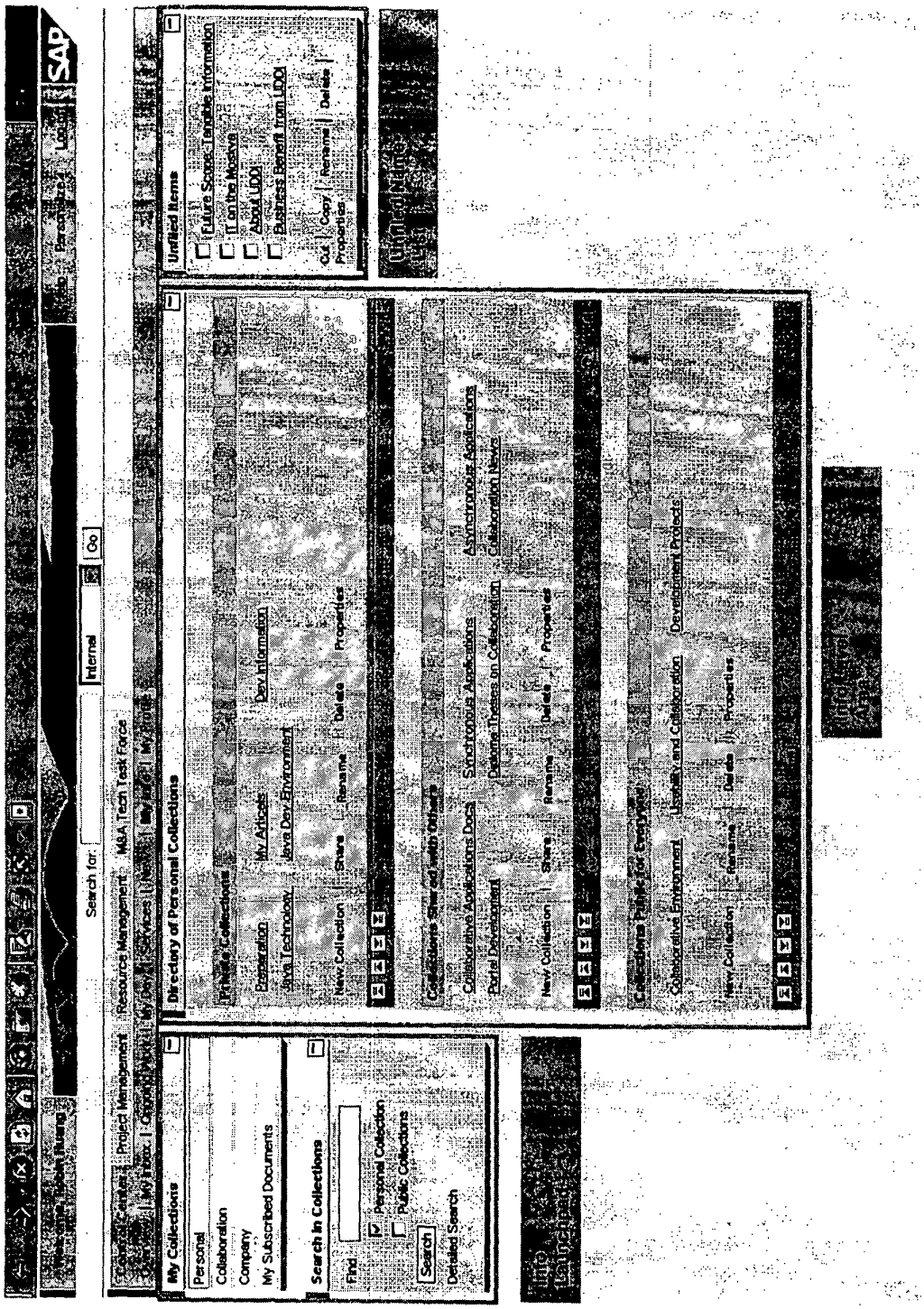

SAP
Search for:
Internal
Project Management
Resource Management
M&A Tech Task Force
My Collections
Personal
Collaboration
Company
My Subscribed Documents
Search in Collections
Find
Personal Collection
Public Collections
Search
Detailed Search
Directory of Personal Collections
Private Collections
Preparation
My Articles
Dev Information
Java Technology
Java Dev Environment
New Collection
Share
Rename
Delete
Properties
Collaborative Applications Docs
Synchronous Applications
Asynchronous Applications
Portal Development
Delete Threads on Collaboration
Collaboration News
Collaborative Environment
Usability and Collaboration
Development Projects
Unfiled Items
Future Scope Tangible Information
IT on the Massive
About UDDI
Business Benefit from UDDI
Cut
Copy
Rename
Delete
Properties

FIG. 8

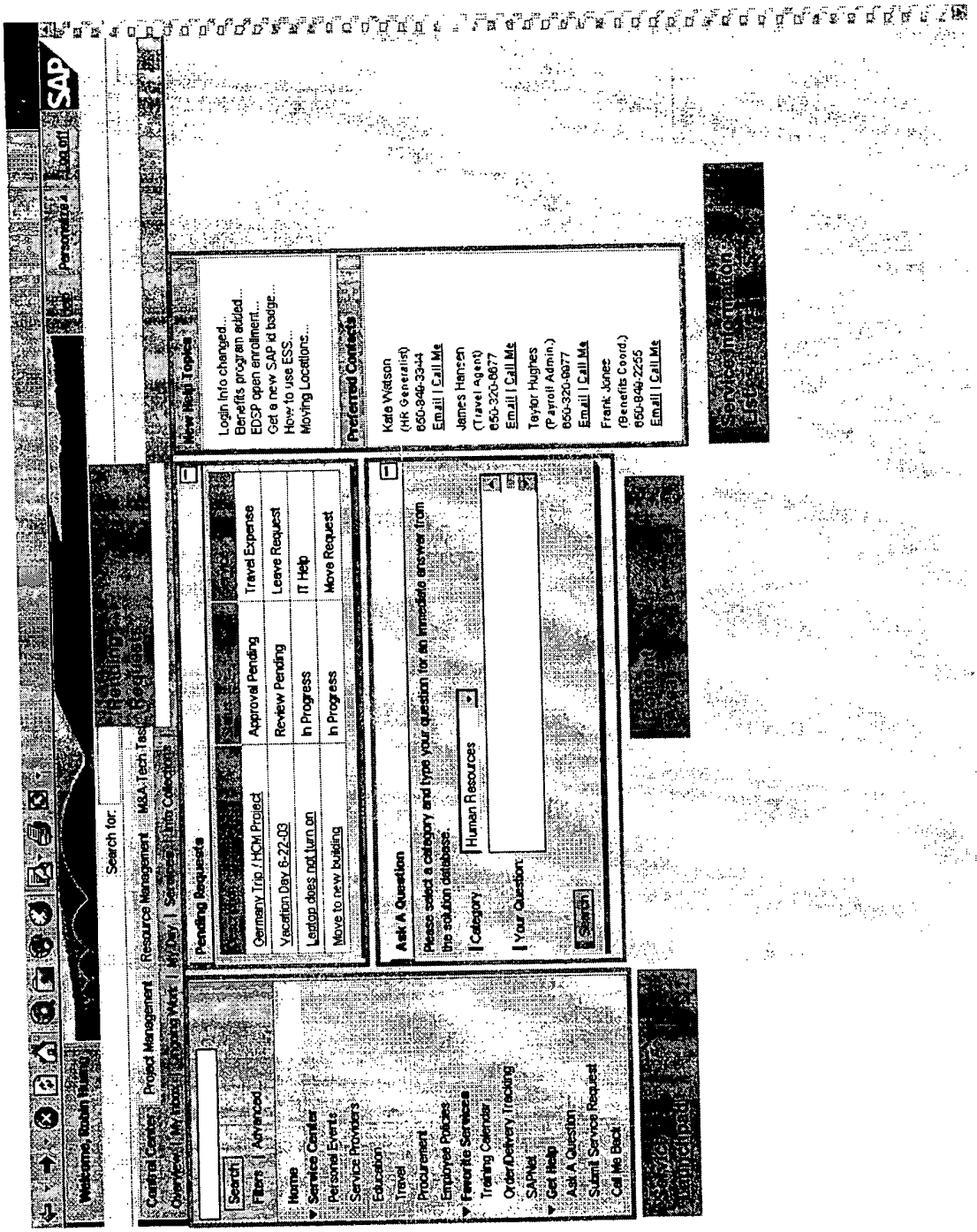

Welcome, Robin Wilson
Search for:
Control Center
Project Management
Resource Management
M&A Tech Task
Overview
My Work
Pending Requests
Search
Filter | Advanced
Name
Service Center
Personal Events
Service Providers
Education
Travel
Procurement
Employee Policies
Favorite Services
Training Calendar
Order/Delivery Tracking
SAPNet
Get Help
Ask A Question
Submit Service Request
Call Me Back
Pending Requests
Approval Pending
Review Pending
In Progress
In Progress
Travel Expense
Leave Request
IT Help
Move Request
Germany Trip / HQM Project
Vacation Day 6-22-03
Laptop does not turn on
Move to new building
Ask A Question
Please select a category and type your question for an immediate answer from the solution database:
Category
Human Resources
Your Question:
Search
New Help Topics
Login Info changed...
Benefits program added...
EDSP open enrollment...
Get a new SAP id badge...
How to use ESS...
Moving Locations...
Preferred Contacts
Kate Watson
(HR Generalist)
650-849-3344
Email | Call Me
James Hansen
(Travel Agent)
650-320-8877
Email | Call Me
Taylor Hughes
(Payroll Admin.)
650-320-8877
Email | Call Me
Frank Jones
(Benefits Coord.)
650-849-2265
Email | Call Me

FIG. 9

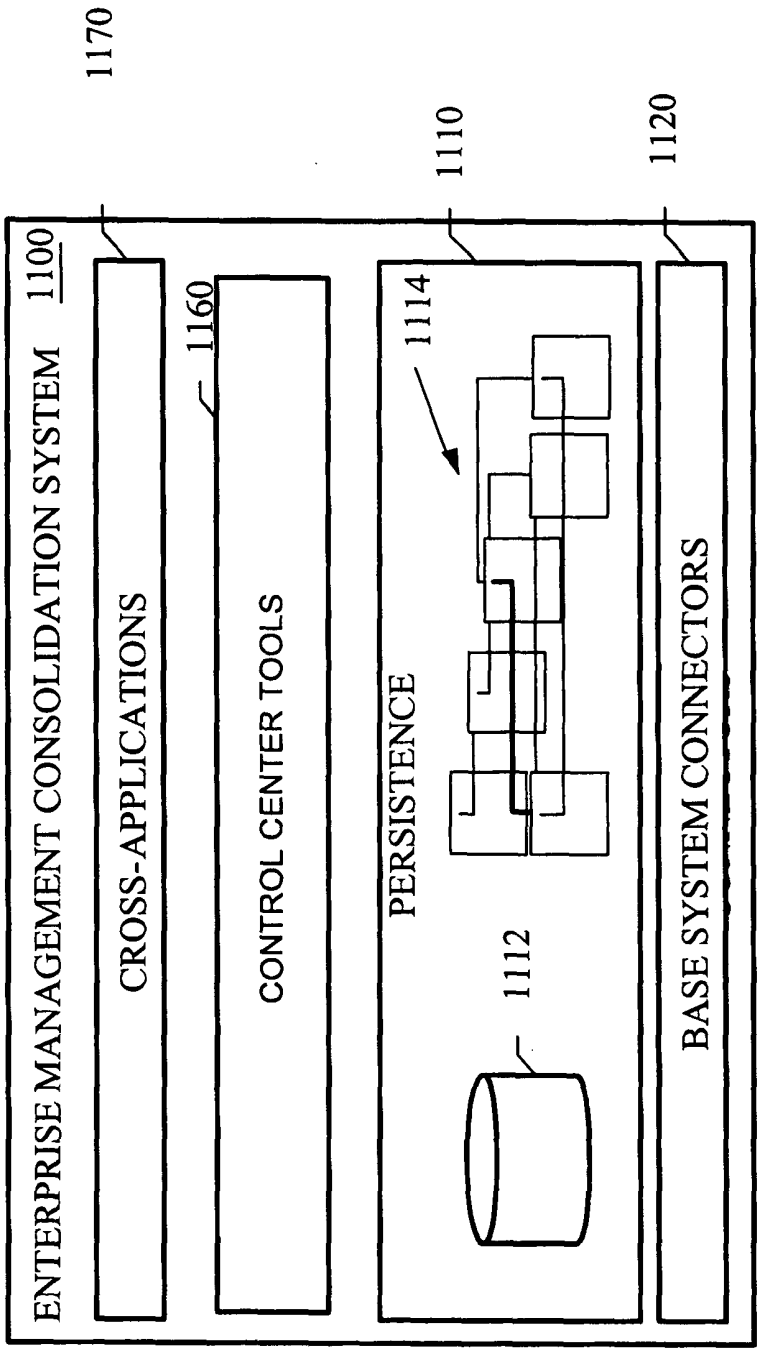

ENTERPRISE MANAGEMENT CONSOLIDATION SYSTEM 1100
CROSS-APPLICATIONS
1170
CONTROL CENTER TOOLS
1160
PERSISTENCE
1110
1114
1112
BASE SYSTEM CONNECTORS
1120

FIG. 10